



# Cochrane Telecom Services

## Broadband ADSL Internet Application

### Section 1: Service Address

Name: \_\_\_\_\_ Service Address: \_\_\_\_\_  
 Mailing Address: \_\_\_\_\_ City: \_\_\_\_\_ Postal Code: \_\_\_\_\_  
 Telephone Number: \_\_\_\_\_ Daytime Contact & Phone # \_\_\_\_\_  
 Telephone Number to bill ADSL to: (if different than above): \_\_\_\_\_

### Section 2: Check for Existing Internet Service

▶ Do you currently have Dial-Up Internet Service with CTS for your computer?.....£ Yes £ No  
 If **Yes**, proceed to **Section 3: Existing Dial-Up Customer**  
 If **No**, proceed to **Section 4: ADSL Service Sign-Up**

### Section 3: Existing Dial-Up Customer

▶ Do you wish to cancel your CTS Dial-Up account upon receiving ADSL service with us?.....£ Yes\* £ No  
\*Please note: Ontera bills for Dial-Up accounts for the whole month, they do not make adjustments if you cancel before the end of the month.  
 ▶ Date to have Dial-Up Service Terminated (if different than ADSL Installation Date): \_\_\_\_\_  
 ▶ Do you use a second residential/business telephone number for your Dial-Up Internet?.....£ Yes £ No  
 If **Yes**: Would you like to have this line disconnected when your ADSL is installed?.....£ Yes £ No  
 What is the phone number you would like to have disconnected? \_\_\_\_\_  
**Please proceed to Section 4: ADSL Service Sign-Up**

### Section 4: ADSL Service Sign-Up

▶ Which service are you subscribing to?  
 £ **WarpFactor 1**; Up to 1 Mbit/s download speed, up to 512 Kbit/s upload speed, **\$41.95** per month + **\$60.00\*** installation charge (\*one time fee)  
(Mbit/s = Megabits per second; Kbit/s = Kilobits per second – typical Dial-Up speeds (approx.) = 56 Kbit/s or .0547 Mbit/s)  
 £ **WarpFactor 2**; Up to 2 Mbit/s download speed, up to 512 Kbit/s upload speed, **\$75.95** per month + **\$60.00\*** installation charge (\*one time fee)  
 ▶ If you would like to have a puc.net email address, fill in your choices below:  
 First Choice: \_\_\_\_\_ @puc.net / Second Choice: \_\_\_\_\_ @puc.net  
(please print) (please print)  
 ▶ Is there a telephone jack near your computer?.....£ Yes £ No\*  
\* A Separate charge will apply if a jack installation is required.  
 ▶ Do you require additional Dial-Up access for roaming? (Internet access from other locations).....£ Yes\* £ No  
\* If Yes, please fill out the Dial-Up application form and choose the package you require.

### Section 5: Agreement

WarpFactor Service will be billed to the telephone number you list. You will see the charge on your next telephone bill. WarpFactor is billed one month in advance of service being provided. It is possible that you will be billed for two months on your next bill. You may cancel your service at any time. Cancellation and charges may become effective one day prior to your next billing. The ADSL modem and splitter remain the property of Cochrane Telecom Services. Upon the termination of service, the equipment must be returned to CTS immediately.

**A deposit of \$75 may be required and is refundable after one year of perfect payment history.**

Signature of Account Holder: \_\_\_\_\_ Date: \_\_\_\_\_

|  |                            |   |
|--|----------------------------|---|
| Today's Date: _____  | <b>For Office Use Only</b> | Cancel Dial-Up?: Y / N                      |
| Clerk's Initials: _____  |                            | D&T #?: Y / N SO# _____                     |
| Installation Date: _____ AM / PM   |                            | Customer #: P _____                         |
| Deposit Amount: <span style="border: 1px solid black; padding: 2px;">\$</span> |                            | Service Order #: _____ Install Jack?: Y / N |
| License or SIN: _____  |                            | Sent Info to Ontera: £                      |